



### THE PIKES PEAK SMALL BUSINESS DEVELOPMENT CENTER HAS BEEN DEDICATED TO HELPING EXISTING AND NEW BUSINESSES GROW AND PROSPER FOR MORE THAN 30 YEARS.







PRACTICAL TRAINING

















Funded in part through a cooperative agreement with the U.S. Small Business Administration

### WWW.PIKESPEAKSBDC.ORG/CONSULTING

WWW.PIKESPEAKSBDC.ORG/WORKSHOPS



### Tascha Yoder

SBDC Consultant, Owner, The Center for Powerful Living

### **Consulting Expertise Includes:**

- General Business Consulting
- Health & Wellness
- Marketing, Business, & Strategic Planning
- Leadership Development
- Product Development

<u>View Consultant Bio or Schedule Consulting</u>

# This workshop will help you articulate the following areas of your plan:



### How will a business plan help you?

It's a how-to instructional guide for your business.

I need a roadmap to build my foundation and reduce stress along the way.



### How will a business plan help you?

It will help you put your vision on paper so you have a clear goal and know where you want to go.

You may think you will design jewelry seen on a runway model but your trial and error only results in local sales. Pin a picture of your vision.



### How will a business plan help you?

It lets you share your vision with your stakeholders (partners, clients, family, etc).

You can express yourself in 5 paragraphs, 5 pages, or 50 pages. There is no required length for a business plan.

I hope my family is understanding of my dreams for us.



### Simplify the writing process

### Start By Answering the Five Basics: What, Why, Where, Who & How



Start by brainstorming.

Just write 2-5 word answers and then turn those responses into complete sentences.

By completing this workshop, you will describe your business model, business concept, market need, competition, management, operations and funding needs.

# BUSINESS MODEL

# selling?

## BUSINESS MODEL



I have priced my products/services for a profit.

FIVE BASICS : WHAT

Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Business Model** section.

- What product(s) or service(s) are you selling?
- Who are you selling it to?
- What are you charging for each item? Give a range for each product, product line, service or service group

# BUSINESS CONCEPT

### BUSINESS CONCEPT



I know it's time to launch my business idea.

FIVE BASICS : WHAT

Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Business Concept** section.

- What is the name of your company? Where are you located?
- What is a one-line description of what your company offers?
- What makes your company unique?
- What FEATURES make your product/service different?
- What BENEFITS will your customers get from your product or service?

### MARKET NEED

## MARKET NEED



I have research that proves the demand.

FIVE BASICS : WHY

Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Market Need** section.

- Why do you want to start or expand this business?
- Why do people currently buy products or services that are similar to yours?
- What are some statistics to describe the market need?

# MANAGEMENT & STAFFING NEEDS

# your Who will run company:

## MANAGEMENT



Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Management** section.

- Who will manage the company?
- Why are they qualified?
- What positions will you need to fill now or in the near future? How many people will you need on your payroll in total including independent contractors?

### Starting out, you are the....

#### FINANCE/LEGAL

Entering numbers into a spreadsheet or QuickBooks®...

#### SALES & MARKETING

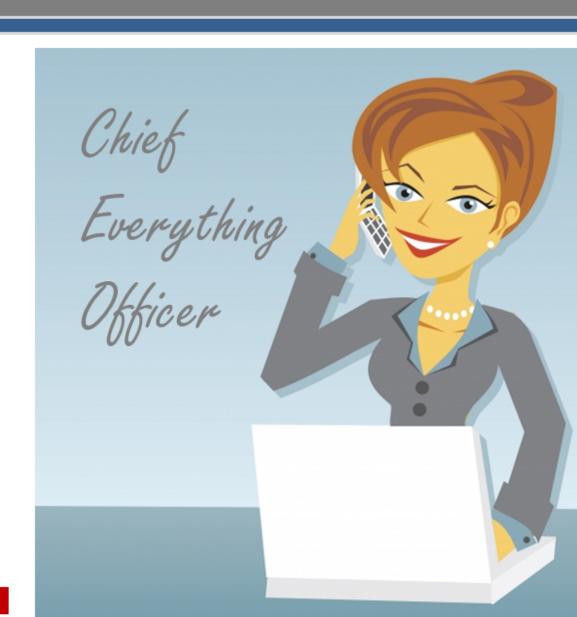
Making sales calls, updating your website, posting content online, attending networking events...

#### **OPERATIONS**

Designing, producing or manufacturing the product or service, shipping packages...

#### **OTHER**

Buying supplies, handling customer service, other...



## COMPETITION

# selling what selling; you are Who is

### COMPETITION



Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Competition** section.

- Who is your direct competition? Which of your competitors sell exactly what you sell?
- Who is your indirect competition? Who sells products that could be used as an alternative to your product? What types of companies?
- What is your competitive advantage?

FIVE BASICS : WHO

# TARGET MARKET



## TARGET MARKET

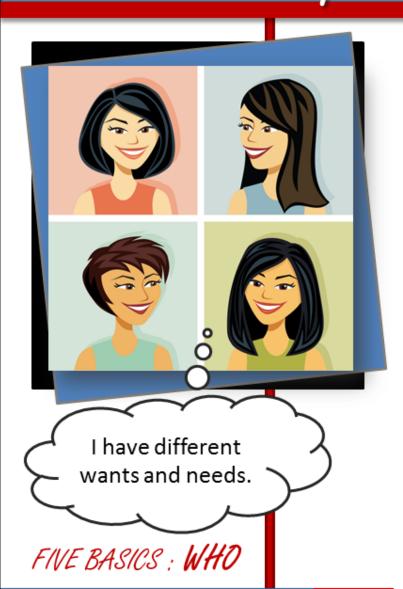


Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your Target Market/Marketing section.

Where are your customers located?

Who is going to buy your product or service? What do they look like? Describe your target market in a couple of sentences.

## TARGET MARKET



Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Target Market/Marketing** section.

- Where will you promote your company?
  - EXTRA: In addition to your customers, who is going to benefit from your company's existence? The environment? Your community?

### **OPERATIONS**

# will you operate? Where

### OPERATIONS



All I need is a laptop and phone...and latte.

FIVE BASICS : WHERE

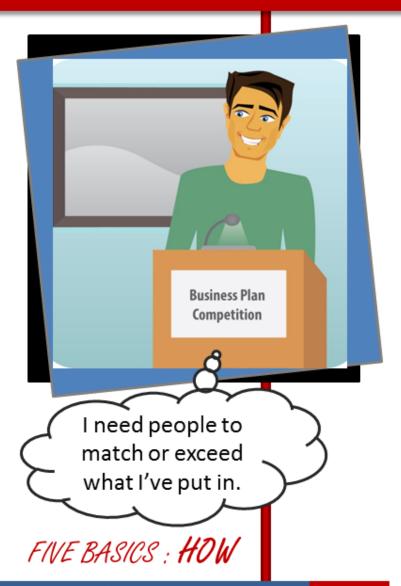
Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Operations** section.

- In which city is your company located and why is it a good location? Is it internet based or do you have a physical store?
- If applicable, where will you find key vendors to make your product or assist with the delivery of your service?
- Where will customers be able to buy your product or service?

# FUNDING NEEDS

# provide Who will capital?

# FUNDING NEEDS



Brainstorm and write 2-5 word answers for each question and then revise them into complete sentences. This will become your **Funding Needs** section.

- How much capital do you need to start your business and what will it be used for?
- How much money do you want from a bank?
- How much money do you want from an investor?
- How much money have you and/or others invested in your company?

# SUMMARY

What is your business roadmap?

### Workshop Recap:

### **Executive Summary**



- Business Model
- Business Concept
- Market Need
- Management
- Competition
- Target Market/Marketing
- Operations
- Funding Needs

# An Executive Summary pulls all the information together and makes you want to learn more about the business.

Ever since 2006, **FlowersBringsSmiles** has been helping families and businesses in the Chicago area celebrate life milestones with floral inspiration. After a layoff from a brokerage firm, Claudia Clemente turned her 10-year hobby into a street corner florist that specialized in corporate gifts. Our designs and genuine care caught the eye of media moguls and our business has flourished into a three-store chain with delivery service. We recently implemented an app that enables users to choose their budget, type, and flower color and then view several custom bouquet options. From Stargazers to Caribbean tropicals to exotic fauna from Chile, we will design an artistic piece for any occasion.

Our loyal customers value our diverse inventory of flowers, plants, plastic replicas, vases and accessories. Our pre-designed bouquets compare to grocery store prices while our average corporate gifts range from \$50 to \$300. Last year we generated \$465,000 in revenue. We are seeking a line of credit for \$50,000 to fulfill the growing demand from our corporate accounts whose payments may have net 30 day terms.

# VISION & MISSION

# Communicate your message

### Costco

Vision - a place where efficient buying and operating practices give members access to unmatched savings.

Costco's mission is to continually provide our members with quality goods and services at the lowest possible prices.

In order to achieve our mission we will conduct our business with the following Code of Ethics in mind:

- Obey the law
- Take care of our members
- Take care of our employees
- Respect our vendors

If we do these four things throughout our organization, then we will realize our ultimate goal, which is to reward our shareholders.

### **CVS Caremark**

Vision: We strive to improve the quality of human life.

Mission: We provide expert care and innovative solutions in pharmacy and health care that are effective and easy for our customers.

### Sony

Vision: The world will look to Sony for comprehensive entertainment.

Mission: Sony is a leading manufacturer of audio, video, communications, and information technology products for the consumer and processional markets. Its motion picture, television, computer entertainment, music and online businesses make Sony one of the most comprehensive entertainment companies in the world.



Click the button to jump to a section Set Goal.
Make Plan.
Get to Work.
Stick to It.
Reach Goal.

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